

## COVID-19

### PINK ALERTS

The attached PINK ALERTs are a practical guide to use if you have a positive case of COVID-19.

The PINK ALERTS do not replace a Pandemic Plan and are to be used in addition as step-by-step instruction for staff to organise their initial response in the event there is a positive case identified.

Organizations may choose to use parts of these guidelines and adjust to suit their individual Situations.

Tierra Health are offering these as practical stepped guides to assist the sector.

If you would like to speak to a Tierra Health Consultant about this, need assistance tailoring these for your own organisation or would like to assess your pandemic readiness including mock outbreak trials, please feel free to reach out to:

- **Lorraine Knight (Nurse Advisor) -0427 736 841**
- **Shanthi Mitchell- (Nurse Administrator)- 0417 475 036**

#### **Disclaimer Statement**

*This resource has been prepared by the authors Tierra Health Pty Ltd and Carino Care Pty Ltd for Carino Care Pty Ltd.*

*Both parties make this resource freely available to the Australian Residential Aged Care industry as a reference guide.*

*Whilst due care has been taken in collecting, collating and interpreting Covid-19 Pandemic management information relevant to the Australian Residential Aged Care industry, some omissions may have occurred. This statement and opinions in this resource are given in good faith and in the belief that they are not false or misleading.*

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*It is incumbent upon others to make independent assessment and decision regarding the applicability and use of this material in any setting.*

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### ADMIN-PINK ALERT

Time - Hour	Item	Action	Signature
Immediate	Visitors on site at this time	Evacuate visitors and non-essential people out (we need a one page what to do and self-isolate instruction sheet)	
Immediate	Phone diversion	Follow call diversion directions <ul style="list-style-type: none"> <li>• Inform HO staff to commence notifying residents' families to inform of outbreak as per the outbreak phone script</li> </ul>	
Immediate	Front door	<ul style="list-style-type: none"> <li>• Lock the front door</li> <li>• Place signs stating outbreak and home is locked down.</li> <li>• Display the phone number families can phone to gain information on the front</li> </ul>	
Immediate	Alerting staff	SMS all staff regarding the outbreak	
1	Staff COVID testing	Organise staff COVID testing with the PHU	
4-6 hours	Roster review with manager	Meet and discuss staff required	
	Extra staffing confirmed	organise staffing from other Homes for clean areas only	
	External food for staff	Arrange external food to be delivered for staff on duty	
	Staff update	SMS staff to update on the status of the outbreak	